

IT Governance Transformation

Many organizations have achieved great results from the introduction of IT governance software tools. These tools have generally improved both automation & visibility and have enabled IT to become more tightly aligned with the business.

However, many organizations have not achieved maximum benefit. You may have automated your IT governance processes but are they the 'right' processes for your organization?

Do you still have investments funded outside of the approval process? Are all resources working on the right projects? Are some governance decisions still made by the wrong people . . . or for the wrong reasons?

If so, then your IT governance model may not be in alignment with how your organization operates.



Transformation Steps >>

Assess current operations

Determine governance model

Detail new processes

Define new roles & charters

Rollout to organization

Our IT Governance Transformation Methodology is a step by step process that ensures you have the right IT governance model for your organization.

The Methodology starts with an assessment of your current IT governance capability and organization. We'll then use our proprietary framework to determine the most appropriate IT governance model. Here we'll solve two critical questions: **Who governs IT?** Is it the business, is it IT, or is it a shared arrangement? And: **How do they govern?** By consensus or a more direct approach?

To ensure that the new IT governance model is clearly defined we'll document the new business processes, roles & charters. We'll then work with you to rollout the new model across the organization with structured communications, user adoption workshops and an executive accountability framework to ensure success.

Benefits

Ensure IT governance processes & job roles align with the needs of the organization.

Increase return on investment of IT governance software through greater user adoption.

Improve governance compliance through greater process definition and accountability.

Increase resource effectiveness through greater clarity of the investment approval & resource scheduling process.

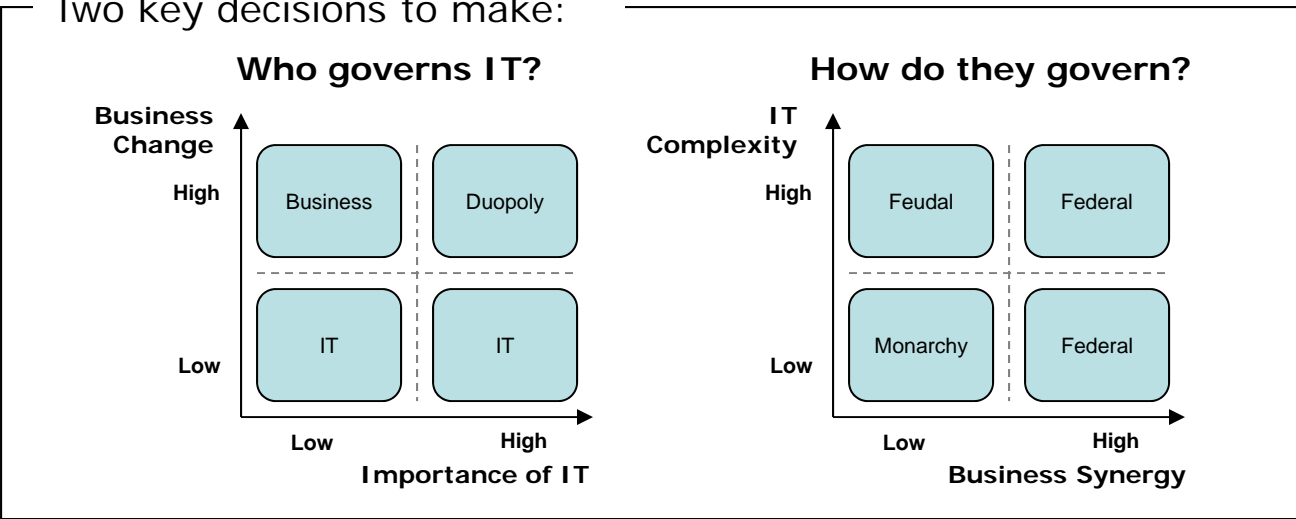
Improve IT Governance Effectiveness

Problem	Impact	Savings		
Limited partnership between business & IT	5% of capital IT projects had overlapping functionality	\$1.1M	➔	People Issues
System ownership not clearly defined	1% of business applications could be retired each year	\$0.6M		
Focus on quantity not quality of projects	10% of completed capital IT projects considered underutilized	\$3.4M	➔	Process Issues
Poor communication process	3% of IT employees work on projects canceled 3 months earlier	\$1.5M		
Lack of systems to support governance	3 full time resources utilized to produce quarterly governance portfolios	\$0.5M	➔	System Issue
		Total		

Results from actual Intellilink client engagement. People & process issues were having the greatest impact.

Select the Right IT Governance Model

Two key decisions to make:



About Intellilink >>

Intellilink improves the productivity of knowledge worker organizations.

Intellilink offers a unique combination of software solutions & management consulting expertise to help organizations improve the operational efficiency & workforce effectiveness of internal service departments such as IT, HR, Finance & Marketing.

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